



**Audio-Visual Technician (TSA 41250)
Academic Technical Support Services
Information Technology Services**

Location: London

Employment Group: Support

Hours: 35 hours per week. Monday to Friday – Evening Shift: 2:00 p.m. to 10:00 p.m.

This position is subject to averaging of hours.

Pay Details: \$30.00 per hour

Closing Date: Open Until Filled

Working at Fanshawe College

Fanshawe College is committed to the principles of hybrid work and may offer this option to employees whose work can be performed in an alternate location, without adverse impact to the operations of the College, inclusive of our Student and Staff experience. Confirmation of hybrid work options available to you will be clarified upon hire and may be subject to change based on the duties required of your position. Successful candidates will be required to perform work within Ontario and must be available to work on campus, as required.

Hybrid Work: This position requires daily on-site presence and is not subject to hybrid work.

Note: This is a full-time Support position (35 hours per week).

Duties: Under the general supervision of the Director, Academic Technical Support Services, the incumbent provides high-quality customer services by carrying out a variety of assigned technical support tasks involving College and student technology devices. Typical activities include: setup, configuration and testing of audio visual, computers, laptops and related equipment; on-site or remote troubleshooting and resolution of hardware and software problems; assisting computer support technologists and coordinators in the implementation of computer/network cyclical and ad hoc work and projects; responding by phone, online or in person to client requests for technical advice and service/support.

QUALIFICATIONS

- Post-secondary 2-year diploma in Information Technology or related field
- Minimum 2 years' experience in audio visual equipment, computers and other associated technology devices
- An equivalent combination of education and/or experience may be considered; preference will be given to applicants meeting the education requirements
- The experience and expertise needs to cover: a) The diagnosis, troubleshooting and installation of audio-visual equipment and components, PC/MAC systems and other technology platforms; b) The deployment and installation of application software; c) The troubleshooting of both hardware and software, including testing methodology and procedures
- Demonstrated strong organizational skills and attention to detail
- Demonstrated ability to work independently and as a team
- Demonstrated excellent verbal and written communication skills
- G Drivers license and access to a reliable vehicle

While transcripts are not required for the interview, they are mandatory prior to any offer of employment.

How to Apply:

For more information and how to apply, please visit the Fanshawe College website at: <https://jobs.fanshawec.ca/>

We thank all applicants for their interest; however, only those chosen for an interview will be acknowledged.

Fanshawe College is an equal opportunity employer. We are committed to equity, value diversity, and welcome applicants from diverse backgrounds.

Fanshawe College provides accommodations to job applicants with disabilities throughout the hiring process. If a job applicant requires an accommodation during the application process or through the selection process, the hiring manager and the Recruitment Coordinator leading the recruitment will work with the applicant to meet the job applicant's accommodation needs.